Stockbridge Munsee Community

Ella Besaw Center
Program Statement

Effective Date: May 15, 2024

This Program Statement provides an overview of our facility and operations while ensuring compliance with Section DHS 83.06, Wis. Admin. Code.

Who We Are

- The Stockbridge-Munsee Community, a federally recognized Indian tribe, owns and operates the Ella Besaw Center as part of its healthcare services in conjunction with the Stockbridge-Munsee Health and Wellness Center.
- The **Ella Besaw Center** is a Wisconsin-licensed **Community-Based Residential Facility (CBRF)**.
- **Administration:**
  - **Administrator:** Gina Philbrick
  - **Assistant Manager:** Emily Miller (Acts in charge in the administrator's absence)
  - If both are off-site, a senior qualified resident care staff member assumes responsibility, with management available by phone.
- As a culturally Native American facility, we prioritize Elders, honoring their dignity and individuality through holistic care that respects cultural, physical, emotional, and spiritual well-being.

Staffing

- Resident care staff are available **24/7**.
- Minimum staffing levels:
  - **6 AM – 10 PM:** 3 awake staff
  - **10 PM – 6 AM:** 2 awake staff
- Additional staff are scheduled based on resident needs.
- Licensed nursing staff are available during business hours, with medical staff from the **Stockbridge-Munsee Health and Wellness Center** providing on-site support when needed.

Our Facility

- A **one-story**, zero-entry building constructed in 2023-2024.
- Features include:
  - Communal dining and gathering spaces
  - Designated smoking area
  - Three tornado shelters
  - Outdoor patio, raised garden beds, and natural wooded surroundings
- Located adjacent to the **Stockbridge-Munsee Health and Wellness Center**.

- Capacity: **28 residents** (24 single rooms, 2 double-occupancy rooms, and 2 hospice rooms).
- Licensed as a **large Class C semi-ambulatory (CS) facility**.

Our Residents

- We provide **personal care** for individuals **55+** who need assistance with daily living activities.
- We offer **limited nursing care (≤3 hours/week)**.
- Residents must be **ambulatory or semi-ambulatory** and mentally capable of responding to a fire alarm without physical or verbal assistance.
- Our primary residents are individuals with age-related functional impairments.
- We also accommodate terminally ill individuals, provided their care needs do not negatively impact other residents.

Program Goals and Services

Mission: To create a safe, supportive home where residents maintain their dignity, independence, and cultural values.

Program Goals:

- **Quality Care:** Enhance residents' safety, health, and comfort.
- **Person-Centered Approach:** Tailor care to individual needs, fostering purpose and autonomy.
- **Safety & Security:** Maintain a hazard-free environment per regulations.
- **Qualified Staff:** Employ compassionate, well-trained professionals and support ongoing education.
- **Effective Communication:** Foster transparent, collaborative communication with residents, families, and healthcare providers.
- **Resident Dignity:** Respect residents' rights, privacy, and independence.
- **Compliance & Documentation:** Maintain accurate records per regulatory requirements.
- **Resident Rights:** Promote autonomy, privacy, and decision-making.

Services Provided:

- **General services:** Meals, supervision, referrals, leisure activities, and medical transport coordination.
- **Resident-specific services:** Personal care, health monitoring, independent living support, behavior management, and communication skills.
- **Individualized service planning.**
- **Limited nursing care.**
- **Medication assistance & administration.**
- **Enrichment activities** promoting physical, mental, and emotional well-being.
- **Community engagement** through partnerships, events, and outreach.

- While we do not directly provide hospice care, licensed providers may deliver services in our designated hospice rooms.

Limitations

Residents must undergo assessments before admission and periodically during residency to ensure compatibility with our care level.

We **do not** accept individuals who:

- Are non-ambulatory or cognitively incompatible with our license.
- Are under 55 years old.
- Exhibit destructive, abusive, or violent behaviors.
- Require over **3 hours of nursing care/week** (except for **temporary** conditions ≤30 days).
- Require **24-hour supervision** or **skilled nursing care**.
- Need chemical/physical restraints (except in emergencies per **Wis. Stat. §50.09(1)(k)**).
- Are legally incapacitated without a guardian or activated healthcare power of attorney.
- Have **active tuberculosis (TB)** or **an untreated bed bug infestation**.
- Have an **open/active criminal case** or a **recent history of violent crimes**.
- Have **chronic care needs** that exceed our staff's capabilities.
- Have **substance use disorders** without agreeing to an abstinence contract.

Respite Care Services

- Short-term care (up to **14 days**) for individuals needing temporary assistance as determined by their primary care provider.
- Admission is subject to:
    - Resident compatibility screening.
    - Available space.
    - No adverse impact on permanent residents.