POSITION:	Security Officer	<b>POSTING DATE:</b>	March 4, 2022
Full-Time + Sh	\$15.00 per hour ift Differential <mark>rn \$17.50 per hour</mark>	CLOSING DATE	Until Filled

Location: Gaming Division

**Reports Directly To: Security Supervisor** 

# CANDIDATES MAY BE ELIGIBLE FOR UP TO A \$400 HIRING BONUS

Every employee of North Star Mohican Casino Resort is expected present themselves in a professional manner to our customers as well as other departments. North Star Mohican Casino resort strives to provide a positive team environment where everyone contributes.

### **General Responsibilities:**

Provide for the security, safety and protection of the customers, staff, and visitors of North Star Mohican Casino Resort, as well as the property itself.

# **STANDARD QUALIFICATIONS:**

- 1. Must be able to obtain and maintain a Mohican Nation Gaming License.
- 2. Must submit to a Criminal Investigation Background Check (CIB).
- 3. Must submit to and pass a pre-employment drug screening and health screening.
- 4. Must be flexible with schedule to work all shifts, weekends, and holidays.
- 5. Must be able to work with a variety of people with diverse personalities.
- 6. Must have a positive attitude and provide a teamwork structure within the department.
- 7. Must be willing to enhance self-development and be willing to adapt to change.
- 8. Must be willing to attend all applicable training.
- 9. Must have demonstrated ability to maintain a satisfactory working record in any prior and/or current employment.
- 10. Must be eligible for insurance under the employer's liability insurance.
- 11. Must be at least 18 years of age.
- 12. Must be COVID 19 fully vaccinated and remain up to date with doses.

# **EDUCATIONAL REQUIREMENTS:**

1. High School Diploma or GED is preferred. High School Diploma or GED is required if you are 19 years old and under.

### **DUTIES:**

- 1. Ensures that the highest standards of customer service are maintained in accordance with policies and procedures set forth by North Star Mohican Casino Resort.
- 2. Must maintain an acceptable departmental staff record.
- 3. Must be reliable and prompt when reporting to work,
- 4. Must wear the approved, departmental uniform.
- 5. Coordinate the handling of established emergency procedures and assist all emergency personnel when and if necessary or if instructed to do so by on-site personnel. Nothing in this job description shall be viewed as creating a job duty to provide emergency medical services.
- 6. Patrol the premises and parking lot of North Star Mohican Casino.
- 7. Responsible for the transport of monies on the floor, escorts of courier services that transports casino funds to local banks while in the casino.
- 8. Provide written incident reports to the shift supervisor of all unusual or suspicious events including but not limited to accidents, disturbances, shortages of money, failure to follow procedures, etc.
- 9. Must adhere to all established rules, regulations, procedures, and policies of North Star Mohican Casino Resort and the Security Department.
- 10. Must adhere to the Casino's Drug and Alcohol-Free Workplace Policy during employment.
- 11. Must maintain compliance with all workplace policies, procedures, ordinances, laws, and other communicated expectations, including but not limited to: Employment Manual, Gaming Ordinance, State Gaming Compact, Tribal Internal Controls, Departmental Procedures, memos or other communication from supervisory or regulatory personnel.
- 12. The above-mentioned duties and responsibilities are **NOT** an all-inclusive list, but rather a general representation of the duties and responsibilities associated with this position. The duties and responsibilities will be subject to change based upon organizational needs and/or deemed necessary by the department supervisor/manager.

# **QUALIFICATIONS:**

- 1. North Star Mohican Casino Resort is looking for a courteous and friendly individual.
- 2. Must be able to provide excellent customer service which includes and is not limited to speaking effectively and interacting positively with customers and employees.
- 3. Must have knowledge of security measures, ideology, and procedures.
- 4. Must be able to perform the physical requirements of the job.
- 5. Maintain a positive attitude towards each guest and fellow employee.
- 6. Possession of a valid Wisconsin driver's license is preferred.
- 7. If in possession of a valid Wisconsin driver's license, must meet the eligibility guidelines set by Mohican Nation Insurance to operate/drive company vehicles.

# PHYSICAL REQUIREMENTS/WORK ENVIRONMENT:

- Constant hand movements (repetitive motions: grasping, holding, use of finger dexterity). Required to use hands to finger, handle or feel objects, tools, or controls; and reach with hands and arms.
- 2. Constant walking and standing which may include kneeling, crouching, and bending.
- 3. Ability to respond to all incident calls, as directed, on the property, with complete mobility and in a timely manner.
- 4. Frequent climbing of stairs, lifting and/or moving up to fifty (50) pounds.
- 5. Must be able to work in extreme temperatures (inside/outside of facility) for required security rounds/duties.

- 6. Specific vision abilities required by this job include close vision, distance vision, peripheral vision and depth perception and the ability to adjust and focus, with the aid of prescription glasses/contacts, if needed.
- 7. Work is generally performed in a casino setting with a higher noise level and where cigarette smoke is prevalent.
- 8. Work environment is **NOT** smoke, noise, or dust free.

# **SUBMIT APPLICATION TO:**

Human Resource Department North Star Mohican Casino Resort W12180 County Road A Bowler, WI 54416, or Email <u>completed</u> application to: <u>maureen.christensen@northstarcasinoresort.com</u> Or Fax completed application to (715) 787-4113

# THE STOCKBRIDGE-MUNSEE COMMUNITY OPERATES AS AN EQUAL OPPORTUNITY EMPLOYER, EXCEPT INDIAN PREFERENCE IS GIVEN IN ACCORDANCE WITH THE TRIBAL EMPLOYMENT PREFERENCE ORDINANCE.

#### WE ARE A DRUG FREE EMPLOYER. CANDIDATES MUST PASS A DRUG SCREEN & REMAIN DRUG FREE

Although an interview may be granted, this does not determine that the candidate fully meets the qualifications until it is determined by the interview team.