# Will You See One Vet (WYSOV)



More than Dentistry. Life."

Formerly the National Foundation of Dentistry for the Handicapped

A Charitable Affiliate of the

1800 15th Street, Suite 100 Denver, Colorado 80202 Toll Free: 888.623.2780 Fax: 303.534.5290 www.DentalLifeline.org

### Dear Applicant:

The following pages are the Will You See One Vet (WYSOV) Program Application.

#### **ELIGIBILITY**:

Dentists in your state have volunteered to provide free dental care to eligible **veterans**.

If you have a permanent disability, **or** are over 65 years old, **or** are medically compromised and do not have enough money to pay for dental care, you may qualify for free treatment through the WYSOV program.

#### COST:

If you qualify, you may not need to pay for anything. From time to time, people who can pay for part of their care may be asked to do so, like when laboratory work is needed.

#### **DENTAL BENEFITS:**

If you have dental insurance (even through Medicaid), you will need to use that first. Please provide a copy of your dental coverage and/or a letter of denial with your application.

#### **APPLICATION PROCESS:**

#### Step One

Fill out the entire application the best that you can. Do not leave any sections blank. If you are disabled, please include proof of disability (e.g., SS Award Letter) with your application.

#### Step Two

When we get your application, we will decide if you appear eligible for the program. If so, we will put you on the waiting list in the order your application was received. If you are not eligible, we will send you a letter of denial.

The wait will be several months or can be over a year in some areas. We cannot return phone calls about where you are on the waiting list.

#### Step Three

When your application comes to the top of the waitlist, WYSOV will contact you and go over the application with you. If you are eligible, you will be referred to a volunteer dentist. If a volunteer agrees to see you, you will schedule an appointment. **Final acceptance** will be made **after** the first appointment with the dentist.

We are sorry you are having a dental problem. We hope the Will You See One Vet (WYSOV) program may be of some help.

Sincerely,

WYSOV Program Coordinator

Please keep this page for your records.

# Frequently Asked Questions and Answers

# 1. I have questions about how to fill out the application; who can I call?

• Do your best to complete as much as you can. Remember to sign page 4 of the application. When you are on top of the waitlist, we will call you to review your application together.

#### 2. How will I know if you received my application?

• A postcard will be mailed to you within a month of your application being received.

#### 3. How can I find out where I am on the waitlist or how long do I have to wait?

• I am sorry we are unable to answer this question. The waitlist is based on the number of volunteers in your area and how many people are already waiting for services.

#### 4. I have a dental emergency, can you help?

• We do <u>NOT</u> offer emergency treatment for a couple of reasons: First, we have a waitlist. Second, even if you become a patient in the program, it could take 4 weeks or longer to find you a dentist.

#### 5. How far will I have to travel?

• We will try to send you to a volunteer who is close to where you live.

# 6. Where do I send my completed application?

• The mailing address and fax number are on page one (1) at the top left corner.

#### 7. Who pays the dentists?

• Dentists are not paid by anyone. They have agreed to donate their time to treat our patients.

# 8. What kind of dental work can I get through the WYSOV program?

- The dentist will come up with the treatment plan. The goal is to make sure you are pain-free and able to eat properly.
- The WYSOV program does not typically provide dental implants.

#### 9. Is there an income limit to get help?

• The program is here to help people who cannot afford the treatment they need. Each application will be reviewed to decide whether you qualify for dental care. If you believe you cannot afford your dental care, please apply.

# 10. What should I write in the Referral Agency Section?

• Please give the name of the agency that gave you the application or the name of the agency that you go to for services; such as dialysis clinics, human services organizations, aging services, etc.

## 11. What does "Medically Triage" mean?

• If you check "Yes" to one of the questions on page one (1) of the application, you could be "medically triage." This means your dental needs may be affecting your health.

#### 12. Who can fill out the Medical Triage form?

• Please take the Medical Triage form to your treating physician or nurse.

# 13. Can I choose the dentist I go to?

• No. We match you with a dentist from the program who is located near where you live.

# APPLICATION FOR WILL YOU SEE ONE VET (WYSOV) PROGRAM

Dental Lifeline Network 1800 15th St. Suite 100 Denver, CO 80202 Fax: (303) 534 5290

For Internal Us				Use Only:		
Application ID:				Date entered:		
Circle One:	С	D	Т	Date:		

Date of application:	
Name:	
Name:Phone: ()	
Address:	
City: State: Zip Code: County: Email Address: Date of birth: Age: Male: Female: Military Veteran: (Include copy of DD 214)  Marital status: Single Married Divorced Widowed Separated Emergency Contact (relative, friend, etc.): Phone: ( ) Relationship to you: Have you received services through the WYSOV program before? Yes No If yes, in which state? How did you hear about the WYSOV program? MEDICAL INFORMATION (if you answer yes to any of the questions below please take page 6 of this application your doctor and have them fill it out. Attach the completed form to your application when you submit it)  Do you have an artificial heart valve and/or stent? Yes No Do you have osteoporosis? Yes No Do you have rheumatoid arthritis?	e)
Email Address:  Date of birth:  Age:  Male:  Female:  Military Veteran:  (Include copy of DD 214)  Marital status: Single  Married  Divorced  Widowed  Separated  Emergency Contact (relative, friend, etc.):  Phone:  Phone:  Relationship to you:  Have you received services through the WYSOV program before?  How did you hear about the WYSOV program?  MEDICAL INFORMATION (if you answer yes to any of the questions below please take page 6 of this application your doctor and have them fill it out. Attach the completed form to your application when you submit it)  Do you have an artificial heart valve and/or stent? Yes  No  Do you receive treatment for heart problems?  Yes  No  Do you have rheumatoid arthritis?  Yes  No	)
Date of birth: Age: Male: _ Female: _ Military Veteran: _ (Include copy of DD 214)  Marital status: Single _ Married _ Divorced _ Widowed _ Separated _   Emergency Contact (relative, friend, etc.):	
Marital status: Single	_
Emergency Contact (relative, friend, etc.):  Phone: ()	
Phone: ()	
Have you received services through the WYSOV program before? Yes No If yes, in which state?  How did you hear about the WYSOV program?  MEDICAL INFORMATION (if you answer yes to any of the questions below please take page 6 of this application your doctor and have them fill it out. Attach the completed form to your application when you submit it)  Do you have an artificial heart valve and/or stent? Yes No Do you have osteoporosis? Yes No Do you receive treatment for heart problems? Yes Do you have rheumatoid arthritis? Yes No	
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Do you receive treatment for heart problems? Yes \( \subseteq \text{No } \subseteq \text{Do you have rheumatoid arthritis?} \text{ Yes } \subseteq \text{ No } \subseteq \text{No } \subseteq No	
Are you currently on dialysis?  Yes  No  Do you have Lupus?  Yes  No	
Do you have a current dental infection? Yes \( \square\) No \( \square\) Do you have Multiple Sclerosis? Yes \( \square\) No	
Have you ever had an organ transplant? Yes \( \square\) No \( \square\) Do you take Clozaril? Yes \( \square\) No	
Are you currently being treated for cancer? Yes 🗌 No 🗋 Do you have Crohn's disease? Yes 🗍 No	
Do you have an artificial joint or other orthopedic hardware?	
Have you taken any of the following medications; Boniva, Prolia, Fosamax, Reclast, Actonel, Interferon? Yes 🔲 No	
Major Disabilities or Health Problems (Please explain in as much detail as possible; include date diagnosed, symptom	ns,
treatment, etc.):	

Primary Physician's name:				
Phone: ()		Fax: (	)	
Do you use a: Wheelchair: Ca	ane:	Walker:	Scooter:	
Do you require wheelchair access?	Yes:	No:		
DENTAL INFORMATION				_
Briefly describe your dental problems:				
How many natural teeth do you have remain	ining?:	# of Upper Teeth:_	# of !	Lower Teeth:
Name of last dentist:		I	Phone: ()	
Approximate date of last dental visit:				
How will you get to dental appointments?_				
Please list other cities or how far you are w	illing to trav	el in order to get den	tal treatment:	
REFERRING AGENCY or AGENCY T	HROUGH	WHICH YOU REC	EIVE SERVICES	1
Agency name:				
Name of caseworker:			)	
Address:				
City:				
HOUSEHOLD FINANCIAL INFORMA				
Number of people in your household:				
Name of each person in the household:	Age:	Relationship to yo	u: Monthl	y Income:
	<b></b> ,	<u></u>		<u>,                                    </u>
			<del>_</del>	
		_		
MONTHLY HOUSEHOLD INCOME:				
	o: 🗌			
If no, please explain why:	<del></del>			
If you are employed, place of employment:				
Your monthly employment income: \$				
Is your spouse/significant other employed?		<del>_</del>		
If no, please explain why:				
If they are employed, Place of employment				
Spouse's/significant other's monthly emplo	yment incor	ne: \$		
	•			

Name: \_\_\_\_\_

Monthly amount: Year benefit began:
\$
\$
\$
\$
\$
\$
Yes: No: Date Applied:
No: Monthly amount: \$
No:
No:
No:
No: [ (If Yes, Provide copy of Dental Benefits)
Taxes: \$ Homeowner's insurance: \$
Cable/Internet: \$
Credit card/Loan payments: \$
ealth insurance: \$ Life/Burial insurance: \$
year of car:
/Gas: \$ Other Transportation costs: \$
r dental treatment? Yes: No:
Yes:
ntly explained in other areas:
ntly explained in other areas:
ntly explained in other areas:

# **AGREEMENT**

# Please read the following statements If you understand and agree to the conditions please sign and date the form below

# **Agreement – Release of Information**

- a) I understand that I will need to provide personal information that includes but, is not limited to medical, dental, and financial condition. I authorize the WYSOV program to obtain information from, and share information with my physician(s), dentist(s), contact people I listed, and/or government or private agencies in order to determine my eligibility for the WYSOV program.
- b) I understand information provided by me or others as noted above may be given only to the volunteers involved in my treatment and will be held confidential. I authorize the WYSOV program to share information with and obtain information about me with one or more dentist(s) volunteering in the WYSOV program.
- c) I understand if my disability is AIDS or HIV related, I authorize the WYSOV program and Dental Lifeline Network to release information about my AIDS or HIV-related medical condition to one or more volunteer dentists in the WYSOV program and hold Dental Lifeline Network harmless for doing so.
- d) I also understand that I have a right to revoke this consent at any time except to the extent that the person who is to make the disclosure has already acted in reliance on it. Furthermore, this consent will expire at either the termination or completion of my treatment through the WYSOV program.

#### **Eligibility & Treatment Understanding**

- a) I realize that my application to the WYSOV program does <u>not</u> assure I will be referred for an examination or that I will be accepted as a patient following an examination. I understand that Dental Lifeline Network, which coordinates the WYSOV program, will determine whether I am eligible for the program and, if so, will try to refer me to a participating volunteer dentist. I further understand that the dentist, <u>not</u> the organization, is solely responsible for diagnosis and any possible treatment that I might receive for my dental needs.
- b) I understand that the dentist(s) has volunteered to treat my existing dental condition only and is not obligated to provide donated care in the future or to maintain me as a patient.
- c) I understand that a volunteer dentist in the WYSOV program may discontinue providing services to me at any time upon reasonable notice provided to me. I understand that, after receiving such notice, I am responsible for obtaining the services of an alternate dentist. I also understand that the Dental Lifeline Network has no responsibility to assist me in obtaining the services of an alternate dentist.

## My Responsibilities

- a) I agree to find and obtain reliable transportation to and from all dental appointments. Also, I agree to arrive on time to all of my appointments and will make every effort to arrive 15 minutes early prior to the time of my appointment.
- b) I agree to keep all appointments unless I have a serious emergency and rescheduling is unavoidable. If I have an emergency and I am unable to keep an appointment, I will follow the dentist's policy regarding cancellation and call the dentist's office to cancel my appointment at least 24-48 hours in advance. I understand that if I miss an appointment without calling in advance or reschedule or cancel more than one appointment, I may be terminated from the WYSOV program.
- c) I shall not ask the WYSOV volunteer dentist for pain medication and understand that medications will only be supplied or prescribed to me by the dentist when it is absolutely necessary and at the dentist's discretion.

To the best of my knowledge, the information provided in this application is a full and accurate disclosure of my current physical, medical, and financial status and I agree to the terms and conditions stated above:

Signature of client or client's guardian (if applicable	):				
Printed name of client:		Date: _	/	<u> </u>	/



# **Photo and Information Consent Form (Optional)**

I authorize Dental Lifeline Network to use my name, information, statements, or photograph for public relations purposes, and to attribute my statements to me as an expression of my personal experience. I understand that this information may be used in dental journals, website(s), media articles, advertisements or other marketing materials that promote the programs of the organization and encourage involvement from dental professionals and funders. I also agree that no material needs to be submitted to me for any further approval, and I give the organization the right to copyright such material if necessary. I understand that if I don't grant this permission, it will not affect my eligibility for receiving services through Will You See One Vet (WYSOV).

Signature of client:	Date:		
Signature of client's guardian (if applicable):	Date:		

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Name: \_\_\_\_\_

**PLEASE NOTE:** This form should only be submitted if one of the boxes is checked "yes" under the "Medical Information" section on page one (1) of the application. This form <u>MUST BE COMPLETED BY YOUR PRIMARY MEDICAL PRACTITIONER</u>.



# Will You See One Vet (WYSOV) - Medical Triage Form

WYSOV is dedicated to helping people with disabilities, the elderly, or the medically fragile/compromised. We need your help to prioritize the dental needs of your patient.

Patient Name (Printed	d):	Program: <u>VA</u>
Medical Necessity of I	Dental Care:	
Given medical circums morbidity?	tance(s), are you concerned the person's dental condition poses a sig	gnificant risk of increased
*If yes, please	answer is no, do NOT proceed with the remainder of the form) grade risk: needs dental care completed within six to twelve months	
☐ Severe, nee	ds dental care within three to six months sent status an unacceptable risk to overall care (i.e., abscesses, osteomye	elitis)
Medical Condition (p	lease check all applicable lines):	
	ause patient is immunocompromised by:	
☐ Disease(s) (	specify	)
1	ppressant / Cytotoxic drugs (specify	)
ı	or planned orthopedic prosthesis / hardware	
ı	or planned implanted vascular / valvular / cardiac devices	
Recipient of or cand	lidate for organ transplant (type)   Date of Tra	nsplant://
	betes (date and level of last A1C	)
☐ History of endocard	itis, valvular heart disease	
☐ History or current us	se of bisphosphate drugs for cancer, osteoporosis (clarify if such drugs	gs are
☐ Planned, ☐	Currently being used, $\square$ Completed (year discontinued	)
Recurrent pulmonar	y complications (infection, COPD, aspiration)	
☐ Planned surgical, en	doscopic, or intubation being postponed because of brittle / loose / in	nfected teeth
☐ Dysphagia related to mastication	o (disease) risking aspiration because of 1	missing teeth and impaired
☐ Serious risk that sev	ere dental infection may create abscesses / dissecting cellulitis	
1	arrent use of antibiotics and/or opioid drugs because of unresolved de	ental infections
Oral Condition (pleas	e check applicable line):	
Severity of disease:	☐ Mild (no obvious decay or periodontal infections) ☐ Moderate (obvious decay and/or periodontal disease but not ex ☐ Severe (rampant decay, teeth fractured and/or mobile, significated of the control	ant periodontal inflammation
Physician Name:	Physician Signature:	Date:
Physician Address ar	nd Telephone #:	
Please Return to:		