

Stockbridge-Munsee Elderly Services
N8651 Maplewood St., Bowler, WI 54416
Telephone: (715)793-4236

Subject: Transportation Services	Department Director: <u>Alphia Creapeau</u>
	Administrator: <u>Linda Mohawk-Katchenago</u>
Policy # <u>ES009</u>	Legal Review: <u>10/06/17</u>
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Committee <u>11/07/17</u>	
Effective Date: _____	Tribal Council: <u>12/05/17</u>
Review Date: _____	

Title: Stockbridge-Munsee Elderly Services Transportation Policy

Purpose: To promote a friendly, safe environment for passengers on the Elderly Transport vehicles

Policy: This policy identifies SM Tribal members and others who are eligible for support in the form of transportation from the Stockbridge-Munsee (SM) Elderly Services. SM Elderly Services does support the SM Medical Transport Department and will assist when we are able, with transports within our service area* and other more local trips when we are available to do so.

General Statement:

The Stockbridge-Munsee Tribe will provide transportation services to elders in the community service area* who are: (a) aged fifty-five (55) years or older, or (b) those who are disabled and aged forty (40) years or older who reside in the service area.

1. SM Community service area members who are disabled and aged forty (40) or older must provide the Stockbridge-Munsee Elderly Services Manager proof of disability by providing a copy of their Social Security Disability Determination letter which will provide verification.
2. *The service area is the 1856 Treaty Boundaries of the Stockbridge Munsee Reservation which includes the townships of Bartelme and Red Springs.

3. Transportation is provided daily to and from the meal site.
4. A weekly shopping trip to Shawano, Wisconsin is done on Fridays with a donation request of \$1.75 and a minimum of three riders is needed.

A monthly shopping trip is scheduled on Wednesdays, on the third of the Month or the first Wednesday following the 3rd. We request a donation of \$3.00 and a minimum of five riders is needed.

A weekly shopping trip to local establishments in the Bowler/Gresham area On Wednesday afternoon with the van/bus leaving at 2 p.m.

Shopping trips to other areas is scheduled if there is enough interest.

5. You are required to wear a seat belt at all times
6. Information regarding any special needs or conditions you may have (oxygen use, wheelchair, vision or hearing impairments) or any special assistance you may need will help us better serve you.
7. Respect the driver and other passengers. Maintenance of personal hygiene and appropriate clothing is expected of all participants.

Behavior on the transport vehicles that prevents a safe, enjoyable experience for others will not be tolerated. We ask that conversations and behavior be respectful of others. Inappropriate, harsh, harassing, discriminating or disrespectful acts is prohibited.

Any threatening, violent or otherwise undesirable behavior will result in the following consequences:

First Offense: suspension from using SM Elderly Services transportation for 10 working days

Second Offense: Law Enforcement will be called and a report filed; resulting in suspension from using SM Elderly Services transportation for 30 days

Third Offense: Prohibited from using SM Elderly Transportation Services permanently.

Passenger Rights

1. You have the right to non-abusive conversation and behavior from the driver.
2. You have the right to be transported in a safe manner (speed limits followed, seatbelts required) and in a safe and clean vehicle.
3. You have the right to share any concerns regarding your ride.
4. You have the right to have all personal information kept confidential.
5. You have the right to be comfortable with the driver.
6. You have the right to give a confidential donation towards the cost of the ride.